



COMPANY POLICY

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In line with the corporate guidelines established to achieve an effective and efficient organization capable of creating value and satisfying the needs and expectations of the interested parties involved, our company has adopted, maintains, and seeks the continuous improvement of its Quality Management System in accordance with **UNI EN ISO 9001:2015**, pursuing customer satisfaction and implementing a constant commitment aimed at:

- Ensuring the availability of the necessary resources to support and make the corporate management system functional;
- Ensuring a clear and transparent connection between our organization's strategic plan and activities related to corporate resource management;
- Promoting an effective culture across all activities related to business processes, defining roles, responsibilities, inputs, and outputs to ensure a strategic focus throughout the entire value chain;
- Guiding all people within our organization to contribute to the effectiveness of the management system, also with the aim of constantly increasing their awareness of the principles and logic inherent to and resulting from profitable corporate resource management;
- Ensuring the integration of the quality management system requirements into the organization's operational processes;
- Periodically assessing the company climate, also to actively involve the people within our organization and draw potential ideas and opportunities for improvement;
- Maintaining a sharp focus on Research & Development in order to plan investments and direct resources toward achieving future value;
- Evaluating compliance by external collaborators whose services and products our organization utilizes. This includes conducting ad-hoc inspection visits to verify adherence not only to the principles established within this policy, but to all transmitted requirements necessary to ensure the quality of services and products, within their competence, in line with the principles and direction established by the company;
- Pursuing a periodic review of this policy, as part of the review and improvement of the management system.

The **Management** also considers it of fundamental importance to guarantee:

- That business decisions are based on the timely analysis of reliable data and the continuous monitoring of the business context analysis, as well as potential business risks and/or opportunities;
- Flexibility towards the requests of the customer and interested parties;
- A constant focus on the enhancement and involvement of personnel, for an extensive utilization of current and potential capabilities;
- Access to training activities for all resources within the company workforce, also in relation to the roles and responsibilities held, and subsequently to carry out a skills assessment.

Our organization is committed to pursuing and respecting the principles included within this corporate policy, making it available not only to all resources within the company workforce but also to its collaborators, customers, suppliers, competent authorities, and all interested parties involved in the relevant business processes.

REV.	DATA	DESCRIPTION	PREPARED BY	APPROVED BY
00	23/10/2025	First Issue	Quality System	General Management